August 11, 2017

School and Libraries Program: CC Docket No. 02-6

To Whom it My Concern:

This is supplemental information to what I filed on August 3, 2017 concerning FRN# 1699121514. (Your confirmation # 20170803192442579.) In response to FCC's request I am attaching invoices for October 2015 and March 2017 showing the total charge and the discounted amount so you can see how the clerical error could be made.

I am asking for a rules waiver request regarding USAC and funding commitment decision appeal timeline which is 60 days so that I may increase my funding request.

On my 2016-17 paperwork for FRN#1699121514 I made a big mistake and put in the discounted amount instead of the total amount for our monthly amount. My monthly recurring unit cost should have been \$2995.00, but I put the discounted amount of \$599.00. Now I am being asked to pay over \$23,000 for this error.

I appreciate your time and hope you will consider granting my request so that I may attempt to get the correct amount for our internet access service from WAVE.

Sincerely,

Linda Murray

**Business Manager** 

North Marion School District #15

Linda.murray@nmarion.k12.or.us

503-678-7102



1-888-202-9820 wavebroadband.com/business

#### NORTH MARION SCHOOL DISTRICT

For Service Provided At: 20256 GRIM RD NE AURORA OR 97002-9425

# We are here for you. 24/7

Wave continuously invests in the maintenance and improvement of our fiber-optic network and infrastructure, to provide you the highest quality products and services possible. If you ever have a question or concern, our dedicated team of service professionals is ready to assist you 24/7.

## Account Number Billing Date

518-724658 October 20, 2015

Previous Balance	599.00
Payments Received	-599.00
Balance Forward	0.00
New Charges Total	599.00
Total Due By November 11, 2015	\$599.00
New Charges Summary	
High-Speed Internet	2,995.00
Other Charges	-2,396.00
New Charges Total	\$599.00

Please write your account number on your check. Detach and enclose the portion below with your payment. See reverse side for store locations and other payment options.



1222 NTOO NO KH SE PRESENTO REPORT 11 DATE

Account Details		
Previous Balance		599.00
Payment Received	10/13	-599.00
Balance Forward		\$0.00
High-Speed Internet		The second secon
500 MB Dedicated Internet Access	11/01-11/30	2,995.00
High-Speed Internet		\$2,995.00
Other Charges		
Usac Discount	11/01-11/30	-2,396.00
Other Charges	Processor Section Recognition (1997)	-\$2,396.00

For questions about your Wave Broadband service, please call us directly at 1-888-202-9820.

Your Franchise Authority's name and address is: Marion County, 555 Court Street NE, Salem, OR 97301, (503) 588-5036 Please do not mail payments to your franchise authority. Closed Captioning: For written closed captioning complaints. contact David Von Moritz, Legal Assistant, Business and Legal Affairs, 401 Kirkland Parkplace, Suite 500, Kirkland, WA, 98033; closedcaptioningissues@wavebroadband.com; fax 425-576-8221; phone 866-503-7901. For immediate assistance with closed captioning or any of your Wave services, please call 1-888-202-9820 or go online to WaveBroadband.com.

Periodically, local TV station fees, Universal Service Fund, franchise fees, equipment fees, and other fees & taxes are adjusted in keeping with legal and regulatory requirements. By activating, using or paying for our services you agree to be bound by the terms and conditions in our Subscriber Agreement found at wavebroadband.com/agree.

## 1-888-202-9820 | wavebroadband.com/business

Account Number Billing Date

October 20, 2015 Page 2 of 2





1-855-971-1250 > wavebusiness.com

Account Number Account Name

Invoice Number Invoice Date Billing Period Total Amount Due 8136 60 213 0005013 NORTH MARION SCHOOL DISTRICT

01953985 March 21, 2017 04/01/2017 - 04/30/2017 \$595.00

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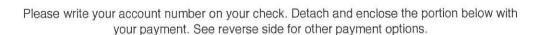
## NORTH MARION SCHOOL DISTRICT

For Service Provided At: 20256 GRIM RD NE AURORA OR 97002-9425

Online Account Access: First-time Registration PIN: wavebusiness.com/bill 0130

## Statement Summary

Previous Activity	
Previous Balance	595.00
Payments Received	-595.00
Balance Forward	\$0.00
New Charges Summary	
Full Period Services	595.00
New Charges Total	\$595.00
Balance Forward	0.00
New Charges	595.00
Total Due By Apr 20, 2017	\$595.00









1-855-971-1250 > wavebusiness.com

Account Number
Account Name

Invoice Number Invoice Date Billing Period Total Amount Due 8136 60 213 0005013 NORTH MARION SCHOOL DISTRICT

01953985 March 21, 2017 04/01/2017 - 04/30/2017 \$595.00

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revious Activity		Date			Total
revious Balance ayment - Thank You		03/09/17			\$595.00 -\$595.00 <b>\$0.00</b>
NEW CHARGES		SERVICE DA	TES: 04/01/17 - 04/3	0/17 unless otherv	vise noted
Network Services		Reference	- Qty	Unit Price	Total
22.EDIA.011449WAVE	USAC Disct Dedicated Internet 500Mb			-	-\$2,400.00 \$2,995.00 \$595.00
		Total Due By Apr	20, 2017		\$595,00

For questions about your service, please call us at the number listed at the top of your statement.

Periodically, Universal Service Fund, franchise fees, and other fees & taxes are adjusted in keeping with legal and regulatory requirements.